

Unit 5 What were you doing when I called?

Vocabulary I often text friends after school

1. Listen and number photos 1–5.



2. Write four more words about communication in English.

.....

3. Match the verbs 1–5 with the words a–e.

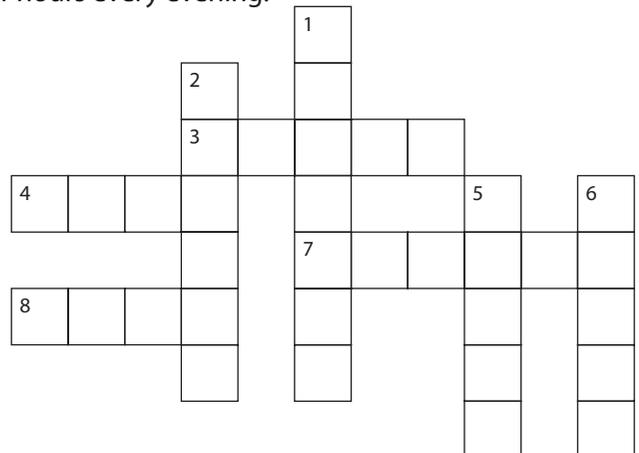
- | | |
|------------|--------------------|
| 1. chat | a. someone |
| 2. write a | b. online |
| 3. send an | c. instant message |
| 4. call | d. to someone |
| 5. work | e. blog post |

4. How often do you do the actions in exercise 3? Write them from the most to the least frequent.

1.
 2.
 3.
 4.
 5.

5. Complete the crossword.

- Please send me an instant
- I've got a new job! I need to my social network status.
- Doug writes about five new blog every day.
- Can you Gemma an email about the cost of the course?
- A usually has a limit of 280 characters.
- With all this technology, I very rarely letters these days.
- Can you the phone, please?
- Leah likes to online to her friends for hours every evening.



6. Choose the correct options.

1. Paul couldn't work **online / on the phone** because his computer wasn't working.
2. It's better to chat to Louise **by instant message / in person** – she prefers face-to-face communication.
3. The company contacted me **by letter / on the phone**. They always use ordinary mail.
4. Penelope **called / answered** Janine on the phone for a chat.
5. It's faster to send a message **by email / by letter**.

7. Do you agree (A) or disagree (D)?

1. Young people nowadays can't write a letter.
2. If you chat to someone in person or online, the conversation is very similar.
3. It's a good idea to update your social network status if you change your job.
4. You should always be honest online.
5. Older generations don't send emails or instant messages.

Grammar Last night I was writing a message

1. Change the sentences from positive to negative.

1. Paul was waiting for you at the bus stop.
.....
2. Shane and Martha were watching the match when I arrived.
.....
3. I was speaking to Jeff.
.....
4. Sheila was calling you on the phone.
.....

2. Change the sentences from negative to positive.

1. We weren't laughing about Tom's story.
.....
2. My friend wasn't texting me about the exams.
.....
3. They weren't updating their social network status.
.....
4. My dad wasn't writing a letter to my tutor.
.....

3. Order the words to make sentences.

1. online / Petra / working / wasn't / .
.....
2. speaking / to the boss / you / Were / ?
.....
3. when / an email to Maggie / was sending / I / rang / the phone / .
.....
4. he didn't / Neil / so / answer the phone / was driving / .
.....
5. and his brother / chatting / James / on the phone / were / .
.....



5

What were you doing when I called?

4. Write short answers to these questions.

- Were you listening to the radio?
No,
- Was Amber walking the dog yesterday evening?
Yes,
- Were you and Steve having dinner when I called?
Yes,
- Was John studying while you were watching TV?
No,

5. Write questions for these answers.

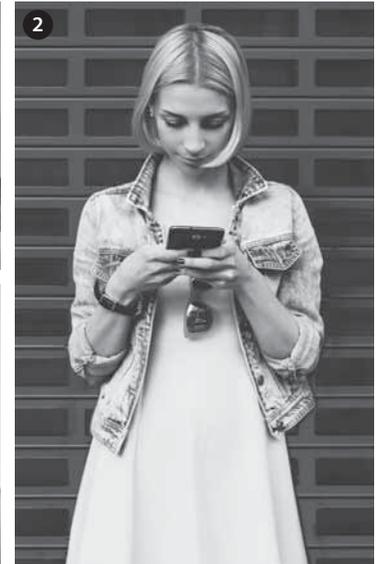
- ?
No, I wasn't. I was writing an email not a letter.
- ?
Yes, they were chatting on the phone.
- ?
Joanne was eating a pizza when the phone rang.
- ?
No, I wasn't. I was reading a comic not a magazine.

6. Correct these sentences.

- Carl and Saul was chatting online when their computers switched off.
.....
- Did you chatting to Kevin when I arrived?
.....
- I waiting for Laura when you arrived.
.....
- Were you write a blog post?
.....
- Did you phone your parents while you was travelling?
.....

7. Describe what the people in photos 1–5 were doing at 8 o'clock yesterday evening. Use the verbs in the box in the past continuous tense.

work text watch drink have dinner



- Rod and Jane
- Pam
- Fred
- Geoffrey and his friends
- George

Reading A report

1. Read the report. Did Jackie's course help her to start a business?

Online learning is helping many people around the world progress in their career. You can study and work at the same time, and share your experiences and ideas with many students around the world.

Jackie Hayes, 19, Scotland. 'I live in a small town where I was working part-time as a receptionist in a hotel. But I also wanted to get an official qualification to start a business in caring for dogs. I was watching TV one evening when I saw an advert for Online Learning College. I sent an email and I discovered that there was the perfect course for me: 'Dog Care and Starting your Business'. The course was for one year and there were 20 students. We often asked the tutors for advice and they answered very quickly. We all chatted on the phone, or we sent instant messages to communicate.

Now, I have an official qualification and I started my business a few weeks ago. I already have three customers. I love it!



2. Find synonyms in the text for these words.

1. advance
2. professional trajectory
3. teachers
4. had a conversation
5. a person who buys things

3. Correct the wrong information.

1. Jackie was working as a waitress in a hotel.
.....
2. She had the idea to do an online course when she was running with her dogs.
.....
3. She didn't have any contact with the other students on her course.
.....
4. She started her own business three months ago.
.....

4. Answer the questions.

1. How did Jackie apply for the course?
.....
2. How long was the course?
.....
3. How many students were there on her course?
.....
4. How many customers has she got now?
.....

5. What about you? Write short answers.

1. Do you want to start a business?
.....
2. Do you love animals?
.....
3. When do you get your best ideas?
.....

Listening A class discussion

- 25 Listen to the conversation between Kim, Josh, Joanna and Leroy. What does Josh think about social media?

.....
- Listen again. Choose the correct options.

 - Kim / Joanna thinks that people are too dependent on mobile phones.
 - Leroy / Josh agrees with Joanna.
 - Joanna / Kim thinks that social media gives her extra opportunities for communication.
 - Leroy / Josh likes sharing photos and videos with his friends.
 - In the end, Kim and Leroy / Kim and Josh agree with Joanna.
- Write True or False.

 - Josh thinks people spend too much time on social media.
 - Josh agrees with Kim about people being dependent on mobile phones.
 - Joanna agrees with Josh about social media.
 - In Kim's opinion, people think it's more important to have virtual friends than real friends.
 - Josh doesn't think social media is necessary.



Speaking A telephone conversation

- 26 Complete the dialogue with the phrases in the box below. Listen and check.

put you through I wanted to ask about
 can I help Can I speak to hold the line

Joan: Clifford Construction, Joan speaking. How (1) you?
 Arnold: Hello, it's Arnold from Pattinson's Builders Merchants. (2) Harold Cresswell, please?
 Joan: Yes, (3) , please. I'm sorry, Harold isn't here at the moment, but Greta can help you. I'm going to (4)
 Greta: Hello.
 Arnold: Hello, (5) the offer of new fireplaces ...

- Read the dialogue with a partner. What does Arnold want to ask about?

.....

- Look at exercise 1 and write your own dialogue. Use the ideas in the box below or your own ideas.

help put through hold offer

Assistant:

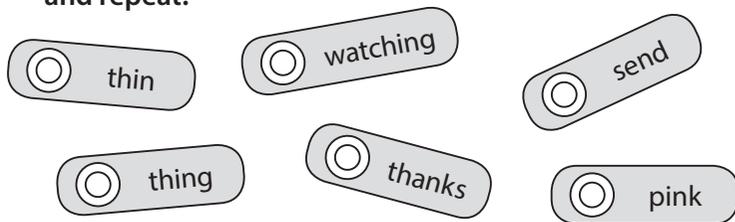
 You:

 Assistant:
 You:

- Practise your dialogue with a partner.

Pronunciation /ŋ/

1. 27 Circle the words with the /ŋ/ sound. Listen, check and repeat.



2. 28 Listen and circle the /ŋ/ sounds.

1. They drank the water from the tank.
2. I'm watching and waiting.
3. Thank you for the pink flowers.
4. This thing isn't working.
5. They were having a meeting yesterday evening.
6. We were thinking about the problem with the bank.

3. 29 Listen and repeat. Then say the words again.

pink
 getting pink
 is getting pink
 ring is getting pink
 the ring is getting pink
 I think the ring is getting pink.



Writing A formal email

1. Match sentence beginnings 1–4 with endings a–d to complete the formal email.

1 - __ 2 - __ 3 - __ 4 - __

1. I was looking at your website

2. I was working on my laptop last week

3. Now it isn't working properly

4. I would be grateful if

a. you could tell me how much you charge per hour.

b. and I need someone to repair it.

c. when I dropped it.

d. and I saw that you offer computer repairs.

To:	repairnow18@fpICT.com
Send	
CC:	
Subject:	My laptop isn't working

Dear Sir or Madam,

(1)

(2)

(3)

(4)

Could you also give me a quote before the weekend?

Many thanks in advance for your help.

Kind regards,

Paul